

STRUGGLING WITH ENERGY BILLS?

We can help with that.



FSL HOME ENERGY ASSISTANCE FUND (HEAF)

Review Qualifications on page 2 or 3 to see if you qualify!

A Proud Partnership

FSL is proud to be a partner with Wildfire Agency to provide assistance through the HEAF-APS Crisis Bill Assistance Program and the HEAF-SWG Energy Share Bill Assistance Program.



FSL HOME ENERGY ASSISTANCE FUND (HEAF)

SOUTHWEST GAS (SWG) ENERGY SHARE - BILL ASSISTANCE PROGRAM

Type of Assistance

Current and past due charges, including deposits, late charges, reestablishment fees, and other related costs or fees. An account credit is available for customers experiencing a financial crisis. Documents verifying the crisis must be provided to Caseworker.

Maximum Award Amount

\$400.00. Customers may receive assistance multiple times in a 12-month period, provided the total assistance does not exceed \$400 within a 12-month period.



DO YOU QUALIFY?

- 1** Household income must be at or below 200% of the current Federal Poverty Level (FPL) guidelines, or client must have a verified financial crisis. Client or household member must be the customer of record.
- 2** Verified proof of crisis is not required for clients whose household income is at or below 200% of the federal poverty guidelines. **HOWEVER**, for clients whose household income is above 200% of the federal poverty guidelines, a crisis reason must be provided. Documents verifying the crisis must be provided to Caseworker.

See [Page 3](#) for required documentation.

See [Page 4](#) for Federal Poverty Guidelines.

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Required Documentation: APS and SWG Bill Assistance Programs

After ALL the required documentation (APPLICANT RESPONSIBILITY) has been received, a FSL Program Caseworker will contact you within 5-7 business days to discuss any issues with documentation or schedule an application appointment via phone.

Failure to provide the required documents will significantly DELAY the application process.

- 1 Household income for the last 30-days**
Social Security Award Letters, Pay stubs, etc.
- 2 Financial Crisis (APS bill assistance, SWG bill assistance if income above 200% federal poverty guidelines and/or seeking account credit)**
Loss, reduction, or delay of income or public assistance benefits, loss of employment, theft of income, serious illness which causes loss of income, divorce, abandonment or death of wage earner, reduction of benefits or public assistance monies, etc.
- 3 Most recent utility bill**
- 4 Service address on utility bill MUST match address on identification (if seeking bill assistance)**
If not, applicant MUST bring in current address verification
» Bill, lease, government letter with utility service address, etc.
- 5 Each household member needs to provide ONE form of identity verification from this list:**

» Driver's License	» Voter Registration card	» ID card from health
» Work or School ID	» Wage stubs	benefits or social service
» Social Security card	» Birth Certificate	program
- 6 MUST provide Social Security Number for ALL household members at time of application**
Exception will be made to household members with no Social Security Number.

Federal Poverty Guidelines (FPG)

Income thresholds for the last 30 days by percent of FPG

		Household Size									
Percent of Poverty	1	2	3	4	5	6	7	8	9	10	For each additional member add:
100%	\$1,063	\$1,437	\$1,810	\$2,183	\$2,557	\$2,930	\$3,303	\$3,677	\$4,045	\$4,413	\$368
150%	\$1,595	\$2,155	\$2,715	\$3,275	\$3,835	\$4,395	\$4,955	\$5,515	\$6,068	\$6,620	\$553
200%	\$2,127	\$2,873	\$3,620	\$4,367	\$5,113	\$5,860	\$6,607	\$7,353	\$8,090	\$8,827	\$737

Federal Poverty Guidelines (FPG) - ANNUAL income thresholds

		Household Size									
Percent of Poverty	1	2	3	4	5	6	7	8	9	10	For each additional member add:
100%	\$12,760	\$17,240	\$21,720	\$26,200	\$30,680	\$35,160	\$39,640	\$44,120	\$48,540	\$52,960	\$4,420
150%	\$19,140	\$25,860	\$32,580	\$39,300	\$46,020	\$52,740	\$59,460	\$66,180	\$72,810	\$79,440	\$6,630
200%	\$25,520	\$34,480	\$43,440	\$52,400	\$61,360	\$70,320	\$79,280	\$88,240	\$97,080	\$105,920	\$8,840