FSL Housing: Frequently Asked Questions

Q: What is the rent for your apartments?
A: The rents vary for every property. Please contact the property directly for their rates.

Q: What are the income limits for your apartments?
A: The income limits change property-by-property on an annual basis. To learn the income limits for an individual property, please contact that property directly. There is no minimum required income for our HUD Section 8 subsidized properties. For our affordable properties, the minimum required income is 1.5 times the rent.

Q: How long are your waitlists?
A: Waitlist vary depending on location and size of the property. Please contact the properties directly for information on how to be added to their waitlist.

Q: Are there any properties that do not have a waitlist?
A: Affordable housing is in very high demand. At this time, all FSL properties have waitlists.

Q: Are utilities included in your rent?
A: Water, sewer and trash are included at most properties. The vast majority of properties also include electric. Optional amenities like cable, phone and internet are the responsibility of the resident.

Q: Can I schedule a tour of the property?
A: Please contact the property directly to schedule a tour of the common areas. The properties do not have a model unit to tour, but on-site staff do have floor plans they can share.

Q: Can I bring a pet?
A: Our properties do allow some pets, such as dogs who are 25 pounds or less. The complete pet rules can be obtained by contacting the properties directly.

Q: What is the deposit to move in?
A: Deposits vary by property. They can be based on one month's rent or they could be a fixed rate. Generally, the deposits vary between $250 - $550 with a separate $150 deposit for pets. All deposits are refundable.

Q: Do you accept Section 8 vouchers?
A: Yes, all FSL properties accept Section 8 vouchers.

Q: How do I apply for a Section 8 voucher?
A: Section 8 vouchers are not administered by the properties directly. For more information on HUD Choice Voucher Programs, please visit https://www.hud.gov/topics/housing_choice_voucher_program_section_8.

Q: How large are your apartment units?
A: Our apartments are studios, one bedroom and two bedrooms. Bedroom size varies by property.

Q: Are there washer/dryer units in the apartments?
A: All apartments have on-site laundry facilities. There are no washers or dryers in the units.

Q: I have mobility impairments and need to live on the first floor, is this possible?
A: FSL adheres to the Section 504, Uniform Federal Accessibility Standards (UFAS). FSL Properties do not discriminate on the basis of disability in the admission access, treatment, or employment in any programs or activities. Applicants can request reasonable accommodations or modifications, accordingly, with the onsite property staff. FSL's Section 504 Coordinator, Carolyn Campbell (602-285-0505 ext. 131 or 602-222-1063 for TTY users), is available to answer any questions as well. The coordinator's office is located at 1201 E. Thomas Rd., Phoenix, AZ 85014. She also coordinates the Limited English Proficiency compliance under the nondiscrimination requirements contained in the Department of Housing and Urban Development's Section 504 (24CFR, part 8 dated June 2, 1988). EQUAL HOUSING OPPORTUNITY

Q: I am about to lose my housing. Do you offer emergency housing services?
A: FSL does not offer emergency housing. Please visit http://www.211.org or dial 211 on your phone for emergency resources. You may also contact our front desk at 602-285-1800 and ask to speak to one of our social workers. They will be happy to provide you with information on outside organizations who offer emergency housing.

Q: I am having financial difficulty in paying my current rent. Do you offer rental assistance?
A: FSL does not offer rental assistance, however, you are welcome to contact our front desk at 602-285-1800 and ask to speak to one of our social workers. They will be happy to provide you with information on outside organizations who offer rental assistance.